

07/G-01/2025-26, dt: 3/4/2025

Sanction of the competent authority is hereby conveyed for incurring an expenditure of amount as under towards the cost of Purchase order/Contract placed on the Seller for Supply of Goods/Services as per the contract for making payment to the Seller subject to deduction of TDS as applicable:

Organisation Details		Buyer Details <i>STOPRO-BIOE/1-2025</i>	
Type:	Central Autonomous	Name:	Harendra Dey
Ministry:	Ministry of Health and Family Welfare	Designation:	Stores and Procurement Officer
Department:	Department of Health and Family Welfare	Email ID:	harendra.dey@nic.in
Organisation Name:	North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences (NEIGRIHMS)	GSTIN:	N
Office Name:	Neigrihms, Shillong	Address:	P.O. NEIGRIHMS, Mawdiangdiang, Shillong KHASHI HILLS EAST MEGHALAYA - 793018

Financial Approval Detail <i>C-670/2025-26, dt: 2.4.2025</i>	
Designation of official providing Administration approval:	Director, File No. STOPRO-BIOE/1/2025-Stores
IFD Concurrence / Competent Authority (HOD / Head of Office) Approval Required?	YES
Budget availability	YES
Designation of official providing Financial approval:	DDA & DFA, Approved Agenda 65/ljpc 1-24-25, CDN-C-670/25-26, Must be comply to all statutory compliances like KHADC licenses
Designation Function/Budget Head of Account:	NA
IFD/Competent Authority Diary No:	C670
IFD/Competent Authority Diary Date:	2025-04-02
Financial Year:	NA
DDO:	NA
PD Code:	NA
Grant No:	NA

Seller Details

Company Name: YOUNG ENGG & CALIBRATION SERVICES PRIVATE LIMITED
Email ID: kedarghosh1971@gmail.com
Address: YOUNG ENGG & CALIBRATION SERVICES PRIVATE LIMITED
HOWRAH
WEST BENGAL - 711104

Service Details

#	Services	Ordered Quantity	Price per Quantity	Contract Period	Billing Cycle	Est. Amount
1	Custom Bid for Services - ----	1	441143.0	Start Date: 09.04.2025 00:00 End Date: 08.04.2028 00:00	yearly	441143.0
Total Order Value (in INR)						441143.0

Consignee Details

S.No	Consignee	Service-Name	Service-Details	Quantity
	Khrawkupar Jithod Katrai con18.neigrihms.m@gmail.com P.O. NEIGRIHMS, Mawdiangdiang, Shillong KHASHI HILLS EAST MEGHALAYA - 793018	Custom Bid for Services - ----	Description /Nomenclature of Service Proposed for procurement using custom bid functionality : Regulatory/ Statutory Compliance of Service YES Compliance of Service to SOW, STC, SLA etc YES	1

Terms & Conditions

- This issues under the power delegated to Ministries/Department of the Government of India/organization/state vide Annexure to schedule V of the Delegation of Financial Power Rules, 1978 as amended from time to time or as per applicable delegation of financial power rules as approved and amended time to time by the competent authority of the buyer organization.

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.

File in

① Ref of W.D. - Pulitely / D Vardana / P. S. Hughes
② R. Alue / Mrs / Dnes / Sto - like / R. B. R.
③ DDA / R / 40 / 27 cell for reply / R. B. R.
④ R. B. R. / R. B. R. / R. B. R.

संगठन विवरण | Organisation Details

प्रकार | Type : Central Autonomous
मंत्रालय | Ministry : Ministry of Health and Family Welfare
विभाग | Department : Department of Health and Family Welfare
संगठन का नाम | Organisation Name : North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences (NEIGRIHMS)
कार्यालय क्षेत्र | Office Zone: Neigrihms, Shillong

खरीदार विवरण | Buyer Details

पद | Designation : Stores and Procurement Officer
संपर्क नंबर | Contact No.: 0364-2539032-213
ईमेल आईडी | Email ID : harendra.dey@nic.in
जीएसटीआईएन | GSTIN : N
पता | Address : P.O. NEIGRIHMS, Mawdiangdiang, Shillong, KHASI HILLS EAST, MEGHALAYA-793018, India

वित्तीय स्वीकृति विवरण | Financial Approval Detail

आईएफडी सहमति | IFD Concurrency : Yes
प्रशासनिक अनुमोदन का पदनाम | Designation of Administrative Approval: Director, File No. STOPRO-BIOE/1/2025-Stores
वित्तीय अनुमोदन का पदनाम | Designation of Financial Approval: DDA & DFA, Approved Agenda 65/lpc 1-24-25, CDN-C-670/25-26
Financial Approval: ,Must be comply to all statutory compliances like KHADC licenses

भुगतान प्राधिकरण विवरण | Paying Authority Details

Role: PAO
भुगतान का तरीका | Payment Mode: Offline
पद | Designation : Thwet Star Syngkon
ईमेल आईडी | Email ID : thwet.syngkon@neigrihms.gov.in
जीएसटीआईएन | GSTIN : -
पता | Address: P.O. NEIGRIHMS, Mawdiangdiang, Shillong, KHASI HILLS EAST, MEGHALAYA-793018, India

C-670/2025-26, dt: 2/4/2025

परिचिती विवरण | Consignee Details

क्र.सं. S.No	परिचिती नाम & पता Consignee Name & Address	सेवा विवरण Service Description
1	संपर्क Contact : 0364-2538044- ईमेल आईडी Email ID : con18.neigrihms.ml@gembuyer.in जीएसटीआईएन GSTIN : - पता Address : P.O. NEIGRIHMS, Mawdiangdiang, Shillong, KHASI HILLS EAST, MEGHALAYA-793018, India	Custom Bid for Services - ----

सेवा प्रदाता विवरण | Service Provider Details

जेम विक्रेता आईडी | GeM Seller ID : 2569190000845559
कंपनी का नाम | Company Name : YOUNG ENGG & CALIBRATION SERVICES PRIVATE LIMITED
संपर्क नंबर | Contact No.: 09163334732
ईमेल आईडी | Email ID : kedarghosh1971@gmail.com
पता | Address : 44,SHAID KHUDIRAM BASU SARANI,ICHAPUR, HOWRAH, WEST BENGAL-711104, -
एमएसएमई पंजीकरण संख्या | MSME Registration number : UDYAM-WB-08-0004837
जीएसटीआईएन | GSTIN: 19AAACY2580L1ZV (R)
खरीदार द्वारा सत्यापित एमएसएमई स्थिति | MSME Status as verified by buyer : Verified
एमएसई सामाजिक श्रेणी | MSE Social Category : General
एमएसई लिंग श्रेणी | MSE Gender : OTHERS

*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Buyer

सेवा विवरण | Service Details

सेवा प्रारंभ दिनांक (नवीनतम) | Service Start Date (latest by): 09-Apr-2025

सेवा समाप्ति तिथि | Service End Date : 08-Apr-2028

श्रेणी नाम | Category Name : Custom Bid for Services

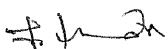
बिलिंग चक्र | Billing Cycle: yearly

विवरण Description	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Lumpsum Cost of Service in totality
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	---	
Regulatory/ Statutory Compliance of Service	YES	441143
Compliance of Service to SOW, STC, SLA etc	YES	

कुल राशि (रु.) | Total Amount (Formula) :
(1*Lumpsum Cost of Service in totality)

ऐकजॉन के बिना कुल मूल्य | Total Value without Addons(INR)

441143



कुल पड़वान मूल्य | Total Addon Value(INR)

पेडऑन सहित कुल मूल्य | Total Value Including Addons(INR)

0

441143

अनुबंध की राशि | Amount of Contract

सभी शुल्क और करों सहित कुल अनुबंध मूल्य | Total Contract Value Including All Duties and Taxes(INR)

441143

मूल्य विभाजन की पेशकश की | Price Break up offered : [प्राइज ब्रेक अप ऑफर किए गए दस्तावेज लिंक | Price Break up offered Document link](#)

एसएलए विवरण | SLA Details

Preface : Agreement representing a Service Level Agreement ("SLA" or "Agreement") between the Buyer and Service Provider has been uploaded in bid section . The purpose of the agreement uploaded is to facilitate Implementation of Services intended by the Buyer . Each documents as uploaded by buyer should be read in totality to conclude the requirement of Custom e Bid floated on portal .

The Agreement uploaded in bid section will generally contain the Scope of Work, (SOW) , stakeholder's obligations, Special Terms and Conditions (STC) related to service delivery as formulated by the Buyer and Payment Terms etc of the service for mutual understanding of the stakeholders. The Agreement remains valid till completion of Scope of Services or end of contractual duration (whichever is earlier) unless either superseded by a revised agreement mutually endorsed by the stakeholders or terminated by either of the parties thereof.

Guiding Principle : The Services contracts placed shall be governed by following set of Terms and Conditions :

1. General Terms and Conditions for Goods and Services;

2. Buyer's Formulated Service Specific STC including the Service Level Agreement (SLA) for the service as uploaded with the bid in form of suitable matching document ,

The above terms and conditions are in reverse order of precedence .Service specific STC supersedes GTC, whenever there are any conflicting provisions. The above set of terms and conditions along with scope of work and service level agreement as enumerated in the document shall be construed to be part of the Contract between Buyer and Service Provider.

Intended Objectives And Goals of SLA : The objective of Agreement (SLA) as uploaded in bid section is to ensure that all the commitments and obligations are in place to ensure consistent delivery of service to buyer by service provider. Generally The goals of an Agreement are to:

1. Provide clear reference to service ownership, accountability, roles and/or responsibilities of both parties

2. Present a clear, concise and measurable description of service offered to the buyer

3. Establish Terms and Conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with conditions specified

4. To ensure that all the parties understand the consequences in case of termination of services due to any of the stated reasons

5. The agreement will act as a reference document that both the parties have understood the above-mentioned terms and conditions and have agreed to comply by the same. The agreement can also be revised/ modified on mutual consent of the stakeholders.

Parties To The Agreement

The main stakeholders associated with this agreement are:

1. Buyer: Buyer is responsible to provide clear instructions, approvals and timely payments for the services availed.

2. Service Provider: Service provider is responsible to provide all the required services in timely manner. Service provider may also include seller, any authorized agents, assignees, successors and nominees as described in the agreement

The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses service level /penalties in case of non-adherence to the defined terms and conditions. It is assumed that all stakeholders would have read and understood the same before signing the SLA document.

ADVISORY WITH RESPECT TO SCOPE OF SERVICE

Scope of Work (SOW) is the most important & crucial component of any bidding process. It is for this that the whole bidding process is entered upon to execute the scope of work and deliver outcomes that the Government strives for. Scope of work directly affects the performance of contract therefore utmost care should be taken to avoid ambiguity with respect to deliverable .

For example , in case of Complex / Intricate Consulting Services , Some key guiding principles for drafting scope of work may be as under :

- "Detailed" specification of requirements is extremely critical - please ensure that even standard assumptions on scope of work are laid down and described .
- Make sure that specifications are endorsed by key stakeholders .
- Identify mandatory and non-mandatory requirements in scope of work - It should clearly provide the outcomes expected from solution/service delivery .
- The scope of work should mention what the outcome is based upon - time or material?
- A check should be made that the final specification of requirements : (a) addresses the targeted outcomes and business objectives . (b) meets the agreed stakeholder needs (c) covers whole-of-life of the contract deliverables .
- The objective, structure and expected set of contents of each knowledge item/deliverable should be laid down, in as much detail as possible, rendering the best level of clarity to it.
- The coverage of services needed in the form of activities like client visits, geographies to be studied, stakeholder meetings / interviews / workshops to be conducted, must be detailed out to avoid delivery compromises .
- Buyer must ensure that the service provider complies with the Rule 144(xi) of General Financial Rules (GFR), 2017 and the product supplied, if any, must also comply with Make In India guidelines of DPIIT"

Important Note : Buyers authorities are advised to upload GAR report positively and without fail at appropriate place to ensure process compliance . Buyer may indicate about requirement Past Experience if so required by uploading the same at time of bid creation including approval of their competent authority . Service Providers's response may be assessed at time of technical evaluation.

Price Variation Clause:

"It is advisable to include Price Variation Clause in the long term contracts to take care of the increase/decrease in prices of various ingredients which majorly affect the overall price of the service. Buyers are therefore advised to include the Price Variation Clause (PVC) in the bid document through ATC for long term contracts. The additional payment, if any, on account of PVC can be done offline till such time online functionality is developed on GeM."

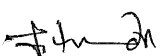
अतिरिक्त आवश्यक डेटा/दस्तावेज: खरीदार | Additional Required Data/Document(s) : Buyer

1. Introduction about the project /services being proposed for procurement using custom bid functionality : [click here](#)

2. Instruction To Bidder : [click here](#)

3. Scope of Work : [click here](#)

4. GEM Availability Report (GAR) : [click here](#)





5. Buyer's Competent Authority Approval : [click here](#)
6. Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload : [click here](#)
7. Pre Qualification Criteria (PQC) etc if any required : [click here](#)
8. Payment Terms : [click here](#)

अतिरिक्त डेटा/दस्तावेज़ : विक्रेता | Additional Data/Document(s) : Seller

1. Certificate (Requested in ATC) : [click here](#)
2. Compliance Documents In Respect Of Sow Etc : [click here](#)

ईपीबीजी विवरण | ePBG Detail

सलाहकार बैंक Advisory Bank :	Bank Of Baroda
ईपीबीजी प्रतिशत (%) ePBG Percentage(%) :	3.00
बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा The bidder shall furnish ePBG as applicable as per bid's terms and conditions	

नियम और शर्तें | Terms and Conditions

1. General Terms and Conditions-

- 1.1 This contract is governed by the General Terms and Conditions, conditions stipulated to this Product/Service as provided in the Marketplace.
- 1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable
- 1.3 All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

2. Buyer Added Bid Specific Terms and Conditions-

- 2.1 Buyer Added Bid Specific ATC:
Buyer Added text based ATC clauses

File no:- NEIGR/BME/C-01/2024-25

Approved in Agenda no. 65/IJPC-1/24-25

SCOPE OF WORK: 1. The tenderer will execute the work at the destination/space defined by the consignee in good order within the limits of the time as deemed reasonable and specify in such quantities/qualities as may be ordered by him from time to time.

2. Work shall be certified as completed subject to inspection by Medical Superintendent/HOD /BME or any assigned representative. Any Defect found in the work done will render the work open to rejection and decision of the MS/HOD shall be final and legally binding.

3. The bidder shall not sublet, transfer or assign the contract or any part thereof.

4. Test Laboratory and equipment's used for calibration should be NABL Accredited.

5. The equipment and instruments should be calibrated at Hospital site and at the same location.

6. The calibration testing must be done by qualified and trained personnel only. Only those equipment's which needs special conditions to calibrate (Like Pipette etc.) may be sent for calibration in a staggered manner, Cost towards transport may be included in the quoting price.

7. Calibration report/certificate with delated traceability with validity period and result should be submitted within 10 days of completion of work for each individual equipment.

8. Traceability Certificates should be submitted along with Calibration Reports.

9. The calibration testing should be done twice in one year at six months' interval at the same quoted rates. In between this period calibration if required will be done free of cost within 7 days.

10. The price quoted must include calibration charges, Labour, reporting, Transportation and other ancillary charges. No Advance payment will be done. The payment will be pro cessed only after completion of the calibration half yearly/yearly.

11. No damage to any of the equipment/instruments shall be caused during/out of the calibration process. If any damage occurs, the service provider shall be responsible for the repair/replacement of the same to the satisfaction of the competent authority at their own risk and cost. The decision of the Medical Superintendent/HOD in such cases will be fin al and binding to the bidder.

12. E-tender will be awarded to vender who will technically qualify and become L1 in total BOQ (Rate to be quoted for each item separately in the technical bid in % of the Price qu oted to derive the price of individual item)). L1 will be decided by cumulative rate for all equipment.

13. The firm should not be blacklisted from any NEIGRIHMS/any other Govt. organisation.

14. The firm has to upload scanned copy of NABL Certification in Technical Bid

15. Firm must have proper workshop to cater to repair of equipment of 100 bedded or more hospital with technical support and test & tooling infrastructure for general, electro mechanical, electronic, optical and other allied repairs of equipment/instruments.

नोट: यह सिस्टम जनरेटड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है।

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